



groundgame.ie  
info@groundgame.ie

.....  
Date, town

.....  
Full name

.....  
Address

.....  
e-mail

.....  
phone

**Ground Game Ireland**  
**Unit M1B Smithstown Business Park**  
**V14ER83 Shannon**  
**CLARE, Ireland**

### Statement of Complaint

Order number: ..... | Purchase date: ..... | Delivery date: ..... | Defect  
detection date: .....

Defect type: physical/legal\* | Is it the first statement regarding this product?: yes/no\*

**Product name:**

**Defect description:**

I request:\*\*

1. To lower the product price by the amount: ..... (Amount in words:.....  
.....) and refund the difference to the bank account provided below.
2. A refund in the amount of: ..... (Amount in words:.....  
.....) to the bank account provided below.
3. Free repair of the defective product.
4. Exchange for a defect-free product.

#### My bank account

Bank name: .....

IBAN: .....

SWIFT/BIC: .....

.....  
Consumers' signature

\* cross out incorrect option | \*\* underline proper option

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